

Christian Igle Sian M. Villanueva

villanuevachristian08162002@gmail.com | +639164660084 | Silang, Cavite

WORK EXPERIENCE

People's Credit Network Finance Co., Inc.

Aug. 2026 – Sep. 2026

Data Analyst Intern

Quezon City, Metro Manila

- Cleaned and organized raw data in Excel to remove discrepancies, using the refined datasets to build dashboards that helped the team track key business metrics.
- Accurately transferred and updated customer records from Excel spreadsheets directly into the CRM, keeping account information organized and error-free.

Timeless Talent

Apr. 2026 – May 2026

Account Manager

Delaware, US

- Managed client accounts ensuring timely delivery of services and maintained strong relationships to drive customer satisfaction.
- Facilitated effective communication between clients and internal departments to ensure project milestones were met.

Timeless Talent

Dec. 2024 – Nov. 2025

Chat Support

Delaware, US

- Provided timely and effective chat support to customers, resolving inquiries and enhancing user satisfaction.
- Handled multiple customer inquiries simultaneously via chat, ensuring high-quality support and prompt resolution.

Toyota Silang Cavite

Aug. 2023 – Oct. 2024

IT Support (Internship)

Silang, Cavite

- Assisted in the installation and configuration of new computer systems and software applications.
- Collaborated with staff to resolve technical problems promptly and provided training on new technology implementation.
- Provided technical support by troubleshooting and resolving hardware and software issues for employees at Toyota Silang Cavite during internship.

Golden Arches Development Corporation

Jun. 2019 – Mar. 2020

Service Crew

Tagaytay City

- Maintained cleanliness and organization of the service area to comply with health and safety standards.
- Operated kitchen equipment safely while following hygiene protocols and safety regulations.

EDUCATION

Cavite State University - Main Campus

Sep. 2025

Bachelor of Science in Computer Science

Indang, Cavite

CERTIFICATIONS & SKILLS

- **Certifications:**
 - Associate Data Analyst in SQL (DataCamp)
 - DATA ANALYTICS NCIII (TESDA – Techvoc Skills Inc.)
- **Skills:** Version Control; Teamwork; Project Management; Data Analysis; Programming; Problem Solving